

Majorca Daily Bulletin

Saturday, May 6 2017

1.10€ · Founded 1962 · N.16270 · Passeig de Mallorca 9 A,
Palma 07011

THOMSON SORRY FOR HOLIDAY DISRUPTION

● Tour operator Thomson yesterday apologised for the disruption which has been caused to hundreds of British holiday makers because the hotel they had booked for the first two weeks of May is still being renovated. The hotel was due to open on 1 May but it is now set for 17 May.

Thomson said: "We would like to apologise for the disruption caused to our customers due to an unforeseen delay to the opening of the AluaSoul Majorca, which was beyond our control.

"We are currently working closely with our hotel partners to ensure all of the fa-

cilities are completed to the high standards that we and our customers expect.

"We have currently placed all customers in suitable alternative accommodation and have offered guests a gesture of goodwill due to the unexpected disruption.

"Our dedicated resort teams are currently on hand to assist customers with any questions or concerns that they may have.

"Thomson would like to remind customers that we closely monitor the progress of work at the hotels we operate to and that situations such as this are rare."

Simon Calder: Brexit could make travelling more complicated for Britons

● Leading British travel industry expert and journalist Simon Calder says that his main concern over Brexit is that more barriers could be erected for Britons travelling to EU destinations.

● Here are some of the key quotes from Simon:

● "Brexit could also lead to a reduction in the

number of flights by UK carriers into the Euro zone."

● "People making false compensation claims should be prosecuted but we have not seen one case yet."

● "We all know Majorca is a lovely destination, but what about in winter?"

Full interview tomorrow.



Simon Calder: visited the *Bulletin* offices in Palma yesterday.